



JOB DESCRIPTION / PROFILE

| | |
|----------------------------------|---|
| Job Title | Partnership Operations Director - Mindworks |
| Band | 9 |
| Directorate | Chief Operating Officer |
| Job Description Reference | 325-6512460-CYPS |

Background

Surrey is committed to supporting the emotional wellbeing and mental health services for its children, young people and families. The aim is to ensure sustainable services that focus on meeting the needs of children, young people and their families. Shifting towards early interventions and prevention wherever possible.

Surrey has started the Emotional Wellbeing and Mental Health (EWMH) model which aims to better support its children, young people and families to deliver the new THRIVE based model. The services are being delivered through an alliance between NHS providers and independent sector providers working closely with the health, the local authority and the education and social care sector. Our vision is to deliver transformed services that deliver improved outcomes for children, young people and their families within the available budget.

My job makes better lives by:

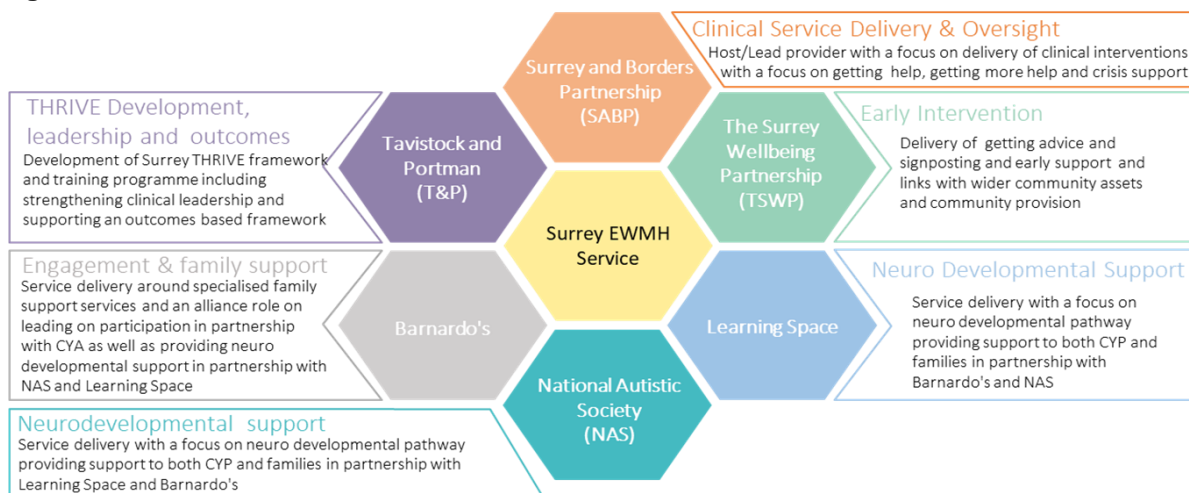
Working together with Alliance partners to provide inspirational leadership and oversee effective delivery of services that improve outcomes for children and their families. The Director will support service transformation and delivery that is founded on both holding to account and a strong culture of collaboration. The role is to coordinate the work of the partners,

Job Overview

We are looking for a highly experienced Director who will lead and drive high performance across the partnership, ensuring children and families' needs are central to all we do. Our Alliance brings together expertise across our mental health Trusts and the voluntary and community service providers working together with health and social care commissioners to deliver better services for Surrey children, young people and their families. The Alliance is illustrated in Figure 1 below. Your role will be to lead, harness, develop, manage the risks, hold to account and embed an integrated way of working that optimises the different Alliance partners expertise to deliver an exceptional service for children, young people and their families. You will have a strong track record of record of successfully leading and operationalising transformed services within the available budget in the health and/or social care sectors and have a proven ability to manage complex partnerships.

[For a better life](#)

Figure 1 EWMH Alliance



We would also have key digital partners such as Kooth and support from The Public Office to strengthen our focus on user voice

| NHS Competency | Level |
|---------------------------------|--------------|
| Communication | 4 |
| Personal and People Development | 4 |
| Health, Safety and Security | 4 |
| Service Improvement | 4 |
| Quality | 4 |
| Equality and Diversity | 4 |
| | |
| Statutory Requirements | |
| N/A | |

| SABP Leadership Competency | |
|-----------------------------------|---|
| Strategic Leadership | 2 |
| People Leadership | 2 |
| Performance Leadership | 2 |
| Personal Motivation | 2 |
| | |
| Values | |
| Treat People Well | |
| Create Respectful Places | |
| Involve not Ignore | |
| Open, Inclusive and Accountable | |

Qualifications required

- Degree level qualification
- Clinical / professional qualification in health/social care is desirable preferably in mental health
- Post Graduate senior leadership management qualification or demonstrable equivalent experience
- Relevant and substantial experience operating in a senior leadership position

Experience required

- Considerable and recent experience as a senior manager in operationalising transformed complex health and/or social care services preferably in children's mental health services ideally CAMHS;
- Substantial experience of working in a complex organisation at a senior level in the public/healthcare or commercial sectors;

- Substantial experience of leading partnerships with internal and external stakeholders to deliver clinically safe and effective services which provide value for money;
- Substantial experience of leading and developing sustainable services, including evidence of managing demand and capacity planning and overseeing financial turnaround
- Substantial experience of building and developing effective leadership teams in complex leadership structures
- Substantial experience in supporting and operationalising large-scale transformation projects to a successful conclusion
- Experience of building and developing highly effective teams including excellent people management skills
- Evidence of managing children and young people's mental health services, preferably CAMHS, would be desirable.

Suitable for someone who:

Is an inspirational leader and has the vision and skills to bring together the Alliance to transform EWMH services in Surrey. You will demonstrate the ability to think and act strategically and be able to inspire teams through your excellent communication, commercial acumen and ability to negotiate and influence effectively. The role would suit someone who can manage the complexities of a multi-agency partnership, a demanding workload, can operationalise transformational change and strategic oversight, and work effectively with our partners.

Key Responsibilities

Leadership

- To develop a detailed strategy and oversee the programme of work to effectively ensure the Alliance operates with a shared vision and values focussing on improved outcomes for children, young people and their families within budget
- To operationalise the transformation programme within the system aligning the vision and values of the Alliance with the vision and strategy set out in the bid prepared as part of the procurement process
- To oversee operational delivery
- To hold partners to account on operational delivery through ensuring effective and coordinated recovery plans
- To develop an integrated service offer between partners and hold to all partners to account for delivery of the strategy
- To review the governance structure to ensure that there is sufficient oversight within the Alliance and SABP as prime.
- To develop systems and new ways of working that means the Alliance will strive for continuous change and improvement
- To ensure that the Alliance meets the financial envelope available from commissioners ensuring that clinical risk is understood, managed and mitigated

Partnership and Stakeholder relations

- To lead and bring together senior Alliance partners, system leaders, user voices and commissioners

- To lead the enhancement of an improved culture of mutual respect and strong working relationships across the system and representing the Alliance at key system strategic boards
- To be responsible for managing multiple stakeholders and influencing change to ensure the best outcomes for children, young people and their families

Organisational Development

- To work with senior Alliance leaders to embed and promote a culture of openness, transparency, robust decision making, accountability and shared vision in order to successfully mobilise services
- Working closely with Alliance partners to embed THRIVE across the system and strengthen an integrated approach to early intervention and prevention

Performance, Improving outcomes and Governance

- To develop and implement the strategy for delivering high quality, sustainable and effective services across the alliance which meets Surrey's EWMH strategic objectives and contractual requirements including financial, reporting and risk management.
- To develop an approach across the Alliance which is focussed on continuous learning and outcomes to steer wider transformational change across Children's services
- To take responsibility for managing a balanced budget oversight across the Alliance of c£26million contract value per annum.
- To manage the operationalising of all resources deployed by the Alliance to deliver the strategy and vision of the Alliance.

Other

- To form part of the Director on Call Rota and fulfil responsibilities as Director on Call when on the rota
- Undertake any other reasonable duties as requested by the line manager